

Alea Glasgow, Alea Nottingham, Manchester 235 and Sportsman Casino Slots Club Terms and Conditions

Slots Club Top 100 Leaderboard Terms and Conditions

- 1. The promotion will run from 18 November 2025 onwards and is open only to Metropolitan Rewards Card holders who have qualified for the Slots Club.
- 2. To qualify for the Slots Club, customers must:
 - Be a Metropolitan Rewards Card holder.
 - Have actively played slot machines during the previous calendar month.
 - Be contactable via their preferred channel (email or SMS).
 - Rank within the Top 100 Slots Players at their Home Casino, as determined by performance metrics collected during the previous calendar month.
- 3. Rankings are based on an assessment of:
 - Theoretical Win (Theo) the estimated amount the casino expects to retain from a customer's slot play. Theoretical Win is calculated using factors such as the total amount wagered and the programmed house advantage of slot machines. It is an estimated value used for performance and rewards purposes only and does not represent actual wins or losses.
- 4. Qualified Slots Club members will receive weekly Free Play offers (up to a maximum of four per calendar month). The value of each offer is determined based on the customer's Average Daily Worth (ADW) from the previous calendar month, calculated at a 20% reinvestment rate, with a minimum value of £25 and a maximum value of £200 per offer. Offer values will be rounded up to the nearest £5 increment. Each offer will be valid for a seven (7) day redemption period from the date of activation and will expire if not redeemed within that timeframe. Offers will be sent by email or SMS to the contact details registered to the customer's Metropolitan Rewards account.
- 5. Average Daily Worth (ADW) shows how much a customer plays on average each day they visit. It is calculated by dividing the customer's Theoretical Win from slot play by the number of days they played during the previous calendar month. ADW is an internal calculation based on estimated values and may not reflect actual wins or losses.
- 6. The Slots Club will operate only at the following venues: Alea Glasgow, Alea Nottingham, Manchester 235, and The Sportsman Casino.
- 7. Customers who qualify for the Slots Club will be sent an invitation by email or SMS.
- 8. Prizes won cannot be exchanged, and no cash alternative is available.
- 9. Free Play vouchers can only be redeemed at the Cash Desk in exchange for a promotional ticket to be used on slot or electronic machines.
- 10. Slots and Electronics all promotional funds must be staked before cashing out.



- 11. Leisure and HVC Monogram Scheme members are excluded from participating in the Slots Club promotional activity.
- 12. The Promoter is not responsible for any vouchers that are incomplete, misdirected, late, lost, damaged, or stolen, and such vouchers will not be replaced. Photocopies or reprints will not be accepted.
- 13. Entry constitutes acceptance by the entrant of these Terms and Conditions.
- 14. Any complaints or disputes should be brought to the immediate attention of Venue Management for resolution.
- 15. The Promoter reserves the right to cancel or amend the promotion at any time. If participants have already met the qualifying criteria, they will remain entitled to participate in the promotion on the terms entered (subject to any expiry or other applicable conditions) and to receive any benefits associated with it.
- 16. Employees of the Promoter, their agents, families, or household members are prohibited from participating in this promotion.
- 17. Disregarding or failing to meet any of these terms may result in management withholding or cancelling prizes.
- 18. Promoter: London Clubs International trading as Metropolitan Gaming, Fourth Floor, 265 Tottenham Court Road, Bloomsbury, London, W1T 7RQ.